



REACH OUT DIRECTLY TO USIC FOR RAPID RESPONSE & RESOLUTION



USIC has established a Rapid Response Line for excavators and homeowners in Illinois to address issues with locates and response times. Reported issues are escalated immediately to local USIC field operations leaders to ensure you receive a rapid response and resolution.

Consistent communication and coordination with utility locators are key to keeping your project on schedule. At USIC, we appreciate your direct feedback and the opportunity to address any locate-related issues. We are committed to providing the safest and highest quality locating services.



CALL OUR RAPID RESPONSE LINE: 800.762.0592

AVAILABLE 24 HOURS A DAY 7 DAYS A WEEK

SCAN TO WATCH VIDEO ON LOCATE REQUEST SUBMISSION
PRACTICES FOR ENSURING EFFICIENT, TIMELY LOCATES